

Dear Members of the Energy and Technology Committee,

Please accept this written testimony for your informational forum.

I wish to share my displeasure with the service we receive from Eversource. Connecticut has one of the highest, if not the highest electrical rates in the country. If this was associated with the best service and product then one could not complain. Unfortunately it does not. Once again Eversource was caught unprepared, this time during Tropical Storm Isaias. This does not reflect the response from a properly run company. The fact that we are stuck with no choice in electric companies forces us to continue to accept this unacceptable service. They have promised better responses in the past but have not made good on their promises. Now the only recourse is to ask you, the regulators, to lower the fees they charge to a level that represents their poor service. Thank you.

Sincerely,

Mark B. Desrosiers
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